

Appendix A

Section 18 of 21

LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

List here steps you will take to promote all four licensing objectives together.

We are applying for a Late Night Refreshment Licence for a small restaurant located within the Cumulative Impact Zone (CIZ) in central Brighton. However, we believe this application will not add to the cumulative impact because:

1. A fully working and maintained CCTV system capable of recoding and storing images must be installed on the premises. The system must record at all times the premises are open to the public and images must be stored for a minimum of 31 days with date & time stamping. As a minimum this must cover all entry and exit points where sale/supply of hot food and drink takes place.
- 2- A person conversant with the retrieval and viewing of CCTV footage must be present on the premises at all times whilst they are open to the public.
- 3- Any downloaded CCTV footage requested by an officer representing a responsible authority will be made available within 24hrs of an incident occurring.
- 4-As I am a SIA Licensed door supervisor I will be (EXCLUSIVELY AS A DOOR SUPERVISOR WITH NO OTHER ROLES AT ALL)at the premises at all times the premises opens past midnight in all busy nights such as the pride, Christmas eve, football match nights or as per risk assessment outcome conducted in the premises. The door staff will be on duty from midnight until close. At any other times the use of any additional SIA licensed door supervisors that area required will be calculated via a risk assessment conducted by the General Manager. The risk assessment will be fully maintained and kept on the premises at all times. The Risk Assessment must be made available to an officer from a responsible authority upon reasonable request.
- 5- A CCTV system with Both audio and visual monitoring capability shall be installed and maintained in the premises. This system should be capable of being activated by either fixed or mobile panic buttons.
6. Signage stating that CCTV SYSTEM FOR antisocial behavior monitoring system is in place and operating at the premises shall be displayed at the premises.
7. A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number is to be made available to residents and businesses in the vicinity.
8. Membership of Business Crime Reduction Partnership, Pubwatch, Neighborhood Watch or similar schemes (exact Scheme to be confirmed).
9. A radio system accredited scheme will be adopted.
10. Signage stating that "anti-social behavior and/or disorder shall not be tolerated" shall be displayed at the premises.
11. All staff to be trained on induction and every 6 months, in relation to conflict management. This training to be recorded and provided to the Responsible Authorities upon request.
- 12- The Licensee will ensure that all times when the premises are for any licensable activity, there are sufficient competent staff on duty at the premises for the purpose of fulfilling the terms and conditions of the license and for preventing crime

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and disorder. The licensee will have a door supervisor (as explained above) on the premises who will ensure there is no crime or disorder. They will be well trained and disperse any sort of nuisance that may arise from groups. Staff will also be trained to ensure they will be able to deal with any sort of disruption which may affect neighbors as well as ensuring noise is kept to a minimum.

13- we will not sell ALCOHOL at all on or off the restaurant .

14- The business will be providing non-alcoholic late-night food, supporting safer late-night consumption and offering an alternative to alcohol-based venues.

15-Our comprehensive operating schedule promotes all four licensing objectives, with specific emphasis on crime prevention, public nuisance reduction, and customer safety.

16-The premises will not offer alcohol or entertainment, which reduces the risk of disorder and disruption.

17-Our robust CCTV system, staff training procedures, and active engagement with local authorities demonstrate our commitment to responsible management.

18-We will work with Sussex Police and local initiatives such as Business Crime Reduction Partnerships to stay proactive and accountable.

19- the seating area inside the restaurant will be closed for dine in after midnight and the restaurant will be only for food orders collection and delivery.

19-the business will stop serving customers dining in on the premises at midnight , and Signs on the doors would confirm that the business is closed to "walk-in" customers after 11:59 pm. the restaurant would offer deliveries (on electric bikes, electric vehicles, cars and mopeds) from midnight using either our own staff or a delivery service such as Deliveroo, Just Eat or Uber Eats for this purpose for deliveries. Asking delivery drivers to use designated loading bays which are immediately outside the restaurant, so they can park / waiting legally and properly and not causing a public nuisance by way of obstructing the highway or footpaths. as a result, the existence of a delivery service will withdraw customers away from the town centre, rather than into it. Also, will offer collection services for customers already EXISTING in the city centre and this does not interfere with the restaurant operations as these are standard restaurant operations as per class E(b) planning use. so we do not need a planning permission.

20-We fully understand and support the principles of the Brighton & Hove Statement of Licensing Policy 2021, and we are confident that our proposal contributes positively to the local area, providing a safe and well-managed environment for late-night refreshment.

so, we will :

1- Install and Maintain a Comprehensive CCTV System

2-Noise and Nuisance Control Measures

3-Work Closely with Local Authorities and Police

4-Staff Training and Incident Log

5-Appropriate Lighting and Clean Surroundings

6-SIA-Registered Door Staff.

I MUST ensure

that all times when the premises are for any licensable activity, there are sufficient competent staff on duty at the premises for the purpose of fulfilling the terms and conditions of the license and for preventing crime and disorder. I MUST ensure

that all staff will undertake training in their responsibilities in relation to the sale of hot food after 23:00 ,Records will be kept for training and refresher training.

21- Regarding Brighton and Hove, the Statement of Licensing Policy (SoLP), it outlines the circumstances under which a late-night refreshment license can be granted, even within a Cumulative Impact Zone (CIZ). Exceptional circumstances might include the following which we will do.

A- strong, enforceable measures to manage customer behaviour, such as limiting late-night customers to collection or delivery -only services, effective use of CCTV, no eat in services after midnight and having dedicated security personnel as required.

B- Strong Operational Management and Security Measures:

• Such as comprehensive staff training, strict controls on customer interaction after certain hours, and ensuring no loitering

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outside the premises.

22- The Council's Statement of Licensing Policy (SoLP) includes a Matrix approach for licensing decisions with provisions for a terminal hour for all classes of licensed premises in a particular area. , the Matrix table clearly shows that restaurants in the CIZ should be granted. AND The following licensing activities are encouraged and valued by the licensing authority: outdoor regulated entertainment, community-based street parties, members clubs, traditional pubs outside the city centre and non-alcohol led licensable activities, particularly within city centre (WHICH IS OUR CASE). Restaurants - the licensing authority may be prepared to look favourably upon an application for the grant of a licence to a restaurant.

23- "Our premises operates under Use Class E (b) – preparing meals for on-site consumption, while also offering a limited takeaway service. Under the new Class E regulations introduced in September 2020, this mixed use does not require separate planning permission."

• Example: In Westminster City Council v British Waterways Board (1985), the courts accepted that minor ancillary activities don't trigger change of use.

"Ancillary Use" Principle: As long as the takeaway is not a dominant part, it does not constitute a material change of use requiring permission.

24- THIS IS A PREMISES LICENSE APPLICATION SO, NO NEED FOR ANY PLANNING PERMISSION. AS WE OPERATE WITHIN CLASS E (b) USE.

25- WE ARE HAPPY TO CO-OPERATE WITH THE LICENSE AUTHORITY AND THE POLICE TO ADDRESS ANY CONCERNS OR CONDITIONS THAT THEY MAY WISH TO ADD.

26- we understand that in CIZ there were some crime and violence incidents , but all are related to alcohol consumption and nothing is related to our business or our shop. and the police can confirm that no crime is related to our shop at all.

27- Authorised staff employed by Sussex Police in the role of licensing officer shall have the right of access to the licensed premises during hours of operation for the purpose of inspection of the premises and premises records in order to ensure the promotion of the licensing objectives.

28-The premises will operate as a restaurant until 23:59pm. From Midnight (00:00) until close the premises will be closed to customers (there will be only takeaways or delivery after that time). The premises door will be opened only to allow delivery persons to collect orders. Clear signage will be placed on the door to advising potential passing customers that the premises is closed for eat in.

29- All delivery orders shall be to a registered residential or business address. There shall be no deliveries to public/communal areas or open spaces.

30- PLEASE THIS IS A NEW APPLICATION AND IS NOT LINKED TO ANY PREVIOUS ONE , AS BY STATEMENT OF LICENSING POLICY , EVERY APPLICATION SHOULD BE TREATED ON IT INDIVIDUAL MERIT. SO, PLEASE DO NOT LINK IT TO ANY OTHER PREVIOUS APPLICATION AS ALL CIRCUMSTANCES HAVE CHANGED

31- NOW I HAVE EXPERIENCE FOR MORE THAN A YEAR IN LATE NIGHT REFRESHMENT KEBAB SHOP , IN MY SHOP AND IN LATE NIGHT ECONOMY.

32- I AM SIA LICENSED DOOR SUPERVISOR AND I WILL WORK EXCLUSIVELY AS DOOR SUPERVISOR AFTER MIDNIGHT IN BUSY NIGHT , AS PER RISK ASSESSMENT OUTCOME CONDUCTED IN THE SHOP , EVENTS NIGHTS , THE PRIDE AND SO ON. WITH NO INTENTION AT ALL TO DO ANY OTHER DUTIES IN THE SHOP WHILE WORKING AS A DOOR SUPERVISOR.

33- I understand how the policy

impacts on OUR application, AS MENTIONED ABOVE THE measures WE will take to mitigate the impact, and EXPLAINED why WE

consider the application should be an exception to the policy.

34- AS WE MENTIONED , WE ARE OPERATING AS A RESTAURANT, CLASS E(b), which is a restaurant , MOST OF OUR SALES (85-85 %) ARE EAT IN , AND CAN DO DELIVERY, TAKEAWAY AND COLLECTION (10-15% OF OUR TOTAL SALES)AS THESE ARE PART OF RESTAURANT OPERATIONS. WE OPERATE FROM 05:00 AM TIL MIDNIGHT(20 HOURS ROUGHLY) AS A RESTAURANT , AND FROM MIDNIGHT TO 04:59 AM (4 HOURS ROUGHLY FOR DELIVERY, COLLECTION AND TAKEAWAY), "Our premises operates under Use Class E b – preparing meals for on-site consumption, while also offering a limited takeaway service. Under the new Class E regulations introduced in September 2020, this mixed use does not require separate planning permission."

• Example: In Westminster City Council v British Waterways Board (1985), the courts accepted that minor ancillary activities don't trigger change of use.

"Ancillary Use" Principle: As long as the takeaway is not a dominant part, it does not constitute a material change of use requiring permission.

35- we kindly request that the LOCAL authority will have particular regard to the following relevant provisions of the

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European Convention on Human Rights: -

- Article 1 of the First Protocol that everyone is entitled to the peaceful enjoyment of his possessions (including for example possession of a licence).

36-Preventing Crime and Disorder:

- Strong Security Measures: the restaurant will install a comprehensive CCTV system covering all critical areas inside and outside the premises, which will be monitored throughout operating hours. This will deter potential criminal activities and provide evidence if any incidents occur. For example, similar establishments that implemented such systems in the CIZ have seen a significant reduction in incidents, which contributes to maintaining a safer environment. Although these incidents were related to alcohol consumption and sales and not related to late night food services.

- Well-Trained Staff: Our staff members will have training in conflict resolution, responsible service, and dealing with intoxicated individuals. This ensures that they can effectively manage any issues that might arise, thus preventing potential crime and disorder.

37-Preventing Public Nuisance:

- Focus on Delivery After either 02:00 am or 01:00 am or even Midnight as requested in the police proposed conditions: We emphasize that our operation after this specified hour by the local authority is primarily delivery-focused, with no eat-in customers accepted. Signage will be clearly displayed to inform potential customers of this, and only deliveries will be allowed. This reduces the risk of loitering, noise, and anti-social behaviour. Other businesses that have adopted this model have been able to maintain late-night operations without increasing public nuisance, as evidenced by their continued license renewals and no license reconsiderations have been made.

- Noise Control Measures: Delivery vehicles will be required to adhere to a "quiet zone" policy, ensuring that engines are turned off while waiting, and minimizing the use of horns or loud conversations. Staff will be instructed to be mindful of noise when handling deliveries.

38- Mitigating Potential Negative Cumulative Impact:

- o Operational Adjustments: we have adjusted our business model to better align with the council's SoLP. delivery model after midnight is specifically designed to prevent eat in, and ensure we do not contribute to public disorder or nuisance. Other establishments in similar cumulative impact zones have successfully implemented these changes, showing that such adjustments can be effective.

- o Commitment to Responsible Management: We are willing to accept conditions such as earlier closing hours for dine-in services at 01:00am or even midnight, limiting services to delivery only, and implementing strict controls on delivery operations. This flexibility demonstrates our commitment to responsible management and our willingness to work with the council to address any concerns.

39- The Human Rights Act 1998 incorporates the European Convention on Human Rights and makes it unlawful for a local authority to act in a way that is incompatible with a Convention right. The licensing authority will have particular regard to the following relevant provisions of the European Convention on Human Rights: -

- Article 1 of the First Protocol that everyone is entitled to the peaceful enjoyment of his possessions (including for example possession of a licence).

40-To ensure that my business does not contribute to the challenges mentioned in the licensing policy, I plan to implement the following proactive measures:

- Installation of Security Cameras: High-definition CCTV cameras will be installed both inside and outside the premises to monitor activity and deter any potential disturbances. covering all key areas. The footage will be stored for a minimum of 31 days and made available to the police upon request.

- Enhanced Lighting: The exterior and entrance areas will be well-lit to create a secure environment for customers and passers-by.

- Trained Staff: All staff members will undergo training on conflict management and customer service to ensure they are equipped to handle potential issues calmly and effectively.

- Trained Staff and Security Personnel: All staff will be trained in conflict resolution. During peak hours (especially peak nights like the pride or Christmas eve), we will have licensed security door supervisor on site, and when needed or requested by the police as per their licence conditions to manage entry and monitor customer behaviour, ensuring swift intervention in case of any issues.

41-Zero Tolerance Policy on Anti-Social Behaviour: We will implement a strict policy to refuse service to individuals exhibiting signs of intoxication, aggression, or disorderly conduct. Our staff will be trained to handle such situations professionally and effectively.

- Close Liaison with Authorities: I am committed to maintaining a cooperative relationship with local law enforcement to promptly address any incidents should they arise.

42- Statistical Context and Low-Risk Profile

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Research and empirical data often illustrate that establishments focused solely on food service, as opposed to alcohol-centric venues, do not significantly contribute to crime and disorder. My business aims to provide a positive, community-focused service that aligns with the late-night dining needs of the city while operating under conditions that prioritize public safety.

43- THERE IS A HIGH DEMAND FOR OUR SERVICE, WE ARE THE ONLY RESTAURANT THAT PROVIDE HOT FRSH EGYPTIAN AND TURKISH FOOD IN THE CITY, SO WE ARE RESPONDING TO THIS VERY HIGH DEMAND , AND THE POLICE BEFORE CONFIRMED THAT WHILE THEY WERE WORKING IN A NIGHT SHIFT THEY CONFIRMED THAT THERE WAS A VERY HIGH DEMAND AND THEY EVEN COULD NOT WALK ON THE PAVEMENT WHILE THEY WERE VISITING ANOTHER SHOP NEXT DOOR , AND THEY COULD NOT ENTER THE SHOP NEXT DOOR DUE TO THIS HIGH DEMAND.

44-As we are struggling now financially, granting this license will not only assist in recovering from the financial challenges caused by reduced sales due to restricted hours but also strengthen our contribution to the local community. This includes providing food to those in need and fostering economic growth by creating future employment opportunities.

Moreover, the extended hours will enable us to cater to customers from nearby seafront attractions and Brighton train station, particularly during the holiday season and winter months when demand is typically higher. If the Council is unable to grant a license for both collection and delivery, we kindly request consideration for a late-night license for delivery services only after either 02:00 am or 01:00 am or even after Midnight.

45- WE ARE THE ONLY MIXED EGYPTIAN AND TURKISH CUSIN IN THE CITY AND THERE IS A HIGH DEMAND FOR OUR SERVICES ESPECIALLY FOR NIGHT SHIFT WORKERS , SECURITY STAFF , NHS STAFF , STUDENTS AND TAXI DRIVERS WHO NEED FRESH EGYPTIAN AND TURKISH HOT FOOD AFTER MIDNIGHT AND THERE IS NO EGYPTIAN CUSIN AT ALL OPERATING AFTER 11:00 PM IN THE CITY.

46- AS MENTIONED , WE ARE HAPPY TO CO-OPERATE WITH THE LICENCING AUTHORITY , POLICE AND THE LOCAL AOUTHORITY TO ADDRES ANY CONCERNS, OR IF THEY HAVE ANY SUGGESTIONS INCLUDING MITIGATING THE WORKING HOURS AFTER MIDNIGHT. OR SPECIFYING AN HOUR TO DO ONLY DELIVERY SERVICES LATE AT NIGHT. IF THE LOCAL AOUTHORITY IS UNABLE TO GRANT THE LICENSE TILL 05:00 AM , WE ARE HAPPY TO ACCEPT MITIGATING THE WORKING HOURS TO BE AGREED AND ALSO TO DO ONLY DELIVERY SERVICES AFTER WE AGREE FOR A SPECIFIC HOUR TO DO DELIVERY SERVICES ONLY AFTER THIS HOUR.

47- UNFORTUNATLY , BECAUSE WE ONLY BUY FOOD IN SPECIFIC WIGHT , SO DUE TO THESE RESTRICTED HOURS WE HAVE TO PUT THE FOOD IN THE WASTE AND BINS EVERY EVENING ALTHOUGH THERE ARE ALOT OF CUSTOMERS ASKING US TO SELL THE FOOD FOR THEM , BUT WE REFUSE AS IT IS 11:00 PM AND WE CAN NOT SELL THIS FOOD TO PUBLIC , WE HAVE TO PUT IT IN THE RUBBISH TO MAKE FRESH FOOD EVERY MORNING. THIS MAKES US STRUGGLE FINANCIALLY AS WE CN NOT SELL THIS FOOD AND WE HAVE TO PUT IT IN THE RUBBISH AND LOSING THIS MONEY EVERY DAY. UNFORTUNATLY SOMETHING LIKE DONNER KEBAB GYROSE FOR EXAMPLE IS COMING IN 15 KG, 20 KG AND 30 KG IN ONE SKEWER AND IT DEPENDS ON THE AVAILABLE WIGHT EVERY DAY. FOR EXAMPLE THE SUPPLIER MAY HAVE ONLY 30 KG DONNER KEBAB SKEWER AT THAT DAY. SO YOU HAVE TO CHOOSE EITHER NOT TO SELL THE WHOLE DAY DONNER KEBAB AND LOSE CUSTOMERS AND MONEY , OR BUY 30 KG DONNER KEBAB SKEWER WHICH AT THE EVENING WE HAVE TO PUT AT LEAST 20 KG IN THE RUBBISH AS THE FOOD HAS BEEN COOKED AND CAN NOT BE USED AGAIN. AND WE HAVE TO PUT FRESH ONE EVERY MORNING. THIS WASTING MONEY , EFFORT AND MAKE US LOSING CUSTOMERS EVERY DAY.

48- CAN YOU IMAGIN CUSTOMERS COME EVERY NIGHT SAW YOU PUT THE FOOD IN THE RUBBISH AND REFUSE TO SELL THEM THIS FOOD , THEY SAID ARE YOU CRAZY?? YOU REFUSE TO SELL US THE FOOD AND PUT IT IN THE RUBBISH???. MY REPLY IS : THIS IS BECAUSE WE ARE NOT ALLOWED TO SELL FOOD AFTER 11:00 PM TO FOLOW THE LAW.

49- THIS IS AGAINST HUMAN RIGHTS, AS EVERY ONE HAS THE RIGHT TO ENJOY HIS POSSESSIONS INCLUDING HAVINH A LICENSE.

b) The prevention of crime and disorder

See A above &

1- Install a comprehensive CCTV system covering all public areas, entrances, and exits. Footage will be stored for a minimum of 31 days, in line with Statement of Licensing Policy 2021 (Section 3.3).

2-Ensure staff are fully trained in conflict resolution, and refusing service to intoxicated individuals.

3-Collaborate with Sussex Police and join Business Crime Reduction Partnership (Policy Section 3.2).

4-Keep a refusals and incident logbook available for inspection.

5-An incident log will be maintained by the premises showing a detailed note of incidents that occur in the premises, The logbook should be kept on the premises and be available for inspection at all times the premises are open by authorised officers of the Licensing Authority or the police. The written risk assessment will be reviewed at least once every calendar year

6- Install a comprehensive CCTV system covering all customer areas, entrances, and the vicinity outside the premises. Footage will be stored for at least 31 days and made available to authorities upon request.

7-Employ trained staff to manage customer behavior and refuse service to intoxicated individuals or those displaying antisocial behavior.

8-Display clear signage about zero tolerance for drugs, weapons, and unruly conduct.

9-Any incidents of a criminal nature that may occur on the premises will be reported to the Police.

I MUST install comprehensive CCTV coverage at the premises and it is operated and maintained at the premises.

-----The CCTV system shall conform to the following points:

1. Cameras must be sited to observe the entrance and exit doors both inside and outside.

2. Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

3. Cameras viewing till areas must capture frames not less than 50% of screen.

4. Cameras overlooking floor areas should be wide angled to give an overview of the premises.

5. Be capable of visually confirming the nature of the crime committed.

6. Provide a linked record of the date, time and place of any image.

7. Provide good quality images –colour during opening times.

8. Operate under existing light levels within and outside the premises.

9. Have the recording device located in a secure area or locked cabinet.

10. Have a monitor to review images and recorded picture quality.

11. Be regularly maintained to ensure continuous quality of image capture retention.

12. Have signage displayed in the customer area to advise that CCTV is in operation.

13. Police will have access to images at any reasonable time.

14. The equipment must have a suitable export method, e. G. CD/DVD writer so that the police can make an evidential copy of the data they require. This data should be in the native

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file format, to ensure that no image quality is lost when making the copy, if this format is non-standard (i.e. manufacturer proprietary) then the manufacturer should supply the replay software to ensure that the video on the CD can be replayed by the police on a standard computer. Copies must be made available to Police on request.

15- We will have a door supervisor on the premises to prevent any crime and disorder. We will also be observant and proactive, and keep an eye out for any potential issues before they escalate, such as monitoring the behavior of individuals entering the premises. We will also make it essential to communicate effectively with patrons to maintain a safe and respectful environment and if we notice any disturbances address them promptly and professionally to prevent further disruptions. Patrons will also be reminded to conduct themselves in an orderly manner and not in any way to cause annoyance to residents or persons passing by. Furthermore the premises will have CCTV which continually records capable of covering

both inside and outside the premises to enhance the safety of patrons and staff. We will also ensure all cameras are maintained and in good working orders well as keep footage for up to 31 days.

16- REGARDING OPENING HOURS, THIS IS A NEW APPLICATION AND NOW I HAVE THE REQUIRED QUALIFICATIONS TO WORK AS A DOOR SUPERVISOR AND THE REQUIRED EXPERIENCE IN LATE NIGHT ECONOMY.

17- Subject to GDPR guidance and legislation:

(a) Digital CCTV and appropriate recording equipment to be installed in accordance with Home Office Guidelines relating to UK Police Requirements for Digital CCTV System (PSDB Publication Number 09/05), operated and maintained throughout the premises internally and externally to cover all public areas, including the entrances/exits to the premises as well as any outside space. The system shall be on and recording at all times the premises licence is in operation.

(b) The CCTV cameras and recording equipment must be of sufficient quality to work in all lighting levels inside the premises at all times.

(c) CCTV footage will be stored for a minimum of 31 days

(d) The management will give full and immediate cooperation and technical assistance to the Police in the event that CCTV footage is required for the prevention and detection of suspected or alleged crime.

(e) The CCTV images will record and display dates and times, and these times will be checked regularly to ensure their accuracy.

(f) The management of the premises will ensure that key staff are fully trained in the operation of the CCTV, and will be able to download selected footage onto a disk (or other electronic portable device acceptable to Police e.g. USB) or provide footage via an online link as initiated by Police, without difficulty or delay and without charge.

(g) Any breakdown or system failure will be notified to the police immediately & remedied as soon as practicable - brighton.licensing@sussex.police.uk

(h) In the event of the CCTV system hard drive being seized as evidence as part of a criminal investigation by Police or for any other reason, the premises will be expected to install a replacement hard drive, or a temporary replacement drive as soon as practicable.

18. SIA licensed door supervisors shall be employed on any other occasions when a requirement is identified by the licence holder's written risk assessment or requested by Sussex Police in writing at least 48 hours in advance. The written risk assessment will be reviewed at least once every calendar year. The written risk assessment will take into account information or guidance offered by the police, and also taking into account busy periods such as Bank Holidays, Season Variations and other City Events e.g. Football, Pride, Music Events. The written risk assessment will be available on the premises for inspection by police and authorised officers of the Licensing Authority.

19. At all times the premises is open to the public, the management will contract the back up services of an approved mobile support unit (MSU) that operates at all times the premises is open to the public, with a minimum of 2 SIA registered Door Supervisors operating from it. A copy of the MSU contract will be retained at the premises and made available for immediate inspection upon request by Sussex Police or Council Officials. The MSU will be accredited by the Brighton Crime Reduction Partnership (BCRP) or other similar organisation approved by Sussex Police should the BCRP not be in existence.

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20. The premises will become a member of the Brighton Crime Reduction Partnership or similar scheme approved by the Licensing Authority. The scheme must operate, subject to local coverage, radios and additionally an exclusion/banning scheme of named individuals within both the day and nighttime economy.

21. (a) An incident log will be maintained by the premises showing a detailed note of incidents that occur in the premises. The log will be inspected and signed off by a manager at least once a month.

(b) The logbook should be kept on the premises and be available for inspection at all times the premises are open by authorised officers of the Licensing Authority or the police. An incident will be defined as being one which involves an allegation of a criminal offence.

c) Public safety

1- Suitable measures will be put in place to prevent members of the public from accessing hot food in the kitchen and preparation areas

2- Ensuring public safety will be vital in our restaurant. To achieve this we will implement various measures. Firstly we will have well-trained staff who are aware of safety protocols and emergency procedures. Additionally we will maintain a clean and organized environment to prevent accidents. We will also have security cameras around and proper lighting to further enhance our safety measures. Appropriate fire safety procedures will be in place including fire extinguishers (foam, H2O and CO2), fire blanket, internally illuminated fire exit signs, numerous smoke detectors and emergency lighting. All emergency exits shall be kept free from obstruction at all times. Lastly, promoting a culture of respect and inclusivity among staff and customers can contribute to a safe environment

3-Comply fully with Health and Safety regulations, fire safety, and risk assessments to protect customers and staff.

4-Maintain a clear and safe layout inside the premises, including proper lighting and signage.

5-Limit customer numbers at night to avoid overcrowding (in line with Policy Section 3.5).

6-Provide first aid kits and ensure trained first-aiders are available during late hours.

7-Ensure proper fire safety measures fire extinguishers, and regular maintenance of fire alarms.

8-Maintain a well-lit interior and exterior to ensure customer safety and visibility, especially at night.

9-Conduct regular staff training on emergency procedures, including first aid and crowd management.

10-Appropriate fire safety procedures are in place including fire extinguishers (foam, H2O and CO2), fire blanket, internally illuminated fire exit signs, numerous smoke detectors and emergency lighting . All appliances are inspected annually.

11-All emergency exits shall be kept free from obstruction at all times.

d) The prevention of public nuisance

1-The management will ensure that delivery vehicles waiting or arriving to collect orders will be parked/waiting legally and not causing a public nuisance by way of obstructing the highway or footpaths.

2- Litter patrols to be conducted half hourly during hours of operation in the vicinity of the premises.

3-Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.

4. No fumes, steam or odours shall be omitted from the premises, so as to cause a public nuisance to any persons living or carrying on a business in the area where the business is situated.

5. No noise shall emanate from the premises not vibration be transmitted through the structure of the premises that give rises to a public nuisance.

6. Deliveries to the premises shall not take place between the hours of 2100 - 0600hrs daily.

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7. Recycling and rubbish should not be placed outside or collected from the premises between the hours of 2100 - 0600hrs daily.

8-A door supervisor will be at the premises preventing public nuisance. Staff will be observant and proactive and keep an eye out for any potential issues before they escalate, such as monitoring the behavior of individuals entering the premises. Any disturbances, will be addressed promptly and professionally prevent further disruptions.

The site will also not generate noise or vibration that excessively disturbs the people in the vicinity, Therefore after 11pm we will ensure noise is kept to a minimum and all exits will also have visible, clear and legible notices asking to respect the needs of local residents and to leave the site and area quietly.

The licensee will also ensure that staff shall arrive early morning or depart late at night when the business has ceased trading conduct themselves in such a manner to avoid causing disturbance to nearby residents.

9- Implement a Noise Management Plan: control of noise from kitchen equipment, customer activity, and deliveries—referencing Policy Section 3.6 on reducing nuisance.

10-Display "Please leave quietly" signs at exits to encourage respectful behaviour from customers leaving the premises.

11-Implement clear procedures for disposing of waste regularly and discreetly to prevent littering and odors.

12-Ensure customer dispersal is managed calmly to avoid loitering or disturbances outside the premises.

13-All customers will be asked to leave quietly.

14-Clear and legible notices and signs will be prominently displayed to remind customers to leave quietly and have regard to our neighbors.

15-ensure that delivery vehicles waiting or arriving to collect orders will be parked/waiting legally ON THE LOADING BAYS and not causing a public nuisance by way of obstructing the highway or footpaths.

e) The protection of children from harm

1-All staff will be trained in:

- Identifying persons who are vulnerable which could include but not limited to, their age or due to intoxication and or drugs as well as identifying potential perpetrators.
- Conflict management.

we will have a policy in place assisting staff in how to deal with such situations.

All training undertaken by staff members shall be fully documented and recorded. All training records shall be made available to Sussex Police, officers of the local authority and officers from the Trading Standards team upon request.

Further verbal reinforcement/refresher training covering the above will be carried out thereafter at intervals not to exceed 8 weeks, with the date and time of the verbal reinforcement/refresher training documented.